

# Computer Know How Series

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**Open Questions & Problem Clinic** – Thursday January 12<sup>th</sup> 2017 @ 2pm

<http://www.aehost.net/morpd> or <http://www.morpd.com>

## 1) Agenda

- a. Intro to presenter and welcome to 2017 Computer Know How Series.
- b. Recap 2016 meetings topics and discuss upcoming meeting topics.
- c. Presenter feedback? What can I do better to help you learn?
- d. What topics would you like to see presented?

## 2) Example Questions

- a. What is this thingamajig, thingamabob or whatchamacallit?
- b. What is the difference between AC (Alternating Current) and DC (Direct Current)?
- c. How can you tell what power adaptor goes to what device?
- d. Where is the power button? What is that symbol?
- e. What is the cylinder looking flashing light on my computer?
- f. What is the difference between Microsoft Windows and Microsoft Office?
- g. How do I save files?
- h. What does Save As do differently from Save?
- i. How do I organize my files?
- j. What is the difference between data and data?
- k. Why do files have extensions?
- l. Is there a difference between a program and an application?
- m. Can I control my computer with my voice?
- n. What is a Phablet?
- o. What does the right click do differently than the left?
- p. What is the middle mouse click or wheel button?
- q. What are useful keyboard shortcuts?
- r. What is a monitor/display verses a TV (Television)?
- s. What does default mean?
- t. What is the difference between Google and Google.com?
- u. What does IT mean?
- v. Can I use Windows Search for navigation?
- w. Why are computers so complex?
- x. What is an SSD (\_\_\_\_\_ Drive) and how does it different from an HDD (Hard Disk Drive)?
- y. Why am I addicted to technology?
- z. What is the future of technology?

## 3) How can you find answers to your questions?

- a. Search Engines – Be careful of what you find and compare different sources.
  - i. Google – [www.google.com](http://www.google.com)
  - ii. Bing/MSN – [www.bing.com](http://www.bing.com) & [www.msn.com](http://www.msn.com)
  - iii. Yahoo – [www.yahoo.com](http://www.yahoo.com)
- b. Friends & Family
- c. Professional IT Support